



Covid 19 Guidance

CPC continues to remain open, allowing pet owners to bring pets personally to our pet crematoria.

We have had to introduce new procedures in order to follow government guidelines surrounding the situation of Covid-19.

Unfortunately, as with immediate effect, we have taken the difficult decision to close our farewell room facilities to members of the public. We have not taken this decision lightly, as we know how important it is for pet owners to visit and use our Farewell Rooms to say their final goodbyes prior to cremation.

Therefore, if you would like to bring your pet to any of our crematoria for cremation, please see the following guidelines.

Arrival at CPC

1. Please telephone CPC to make an appointment prior to your arrival.
2. We will take your details and payment over the phone
3. Please telephone us to confirm you are ready
4. we will come and collect your beloved pet from your car.

Collection of your beloved pet ashes

1. CPC will telephone you to confirm your beloved pet is ready for collection.
2. Please telephone CPC on arrival.
3. A member of the team will bring your beloved pet to your car.

We ask that you open your car door or the boot to your car in order that we can carefully place your beloved pet safely inside, allowing all parties to maintain social distancing as per the government's guidelines.

Thank you for your help and understanding to help keep everyone safe at such a difficult time.

Please be aware the situation is escalating quickly. Please contact your crematorium for latest updates and information.